

Remote Management	Our engineers routinely perform scheduled, preventative maintenance tasks remotely reducing our service costs allowing us to pass that saving on to you
Router Configuration Backup	Automatically backup configuration files for routers and switches. Configuration backups can be scheduled to run as needed and are stored in the our database where they can be viewed and compared all in the same interface. In addition you can be immediately alerted when any configuration has been changed. You can customize the backup settings to meet your particular needs in TotalCare Policies
Smart Global Policies	Leveraging TotalCare's device profiling intelligence, it recommends monitors and data gathering intervals for all devices discovered in your customer's network. Smart Policies encompass devices, monitors, alerts and scheduled task, so any configuration changes occur from one central location. This intuitive design saves you time and dramatically improves ease of use
Virtualization Monitoring	TotalCare is the ONLY platform on the market to ensure virtual infrastructures are operating efficiently as resource allocations change